

Laguna Biru Lembongan

Poolside Master Suite

Terms and Conditions



Your contract is with THE TRAVELLIST and with the property owner.

Bookings and Reservations

Bookings are secured and confirmed when you have booked online, paid in full and receive a confirmation email of your booking details.

We will accommodate **booking changes** subject to availability, and if agreed by the property owner.

Payment (payment methods of booking)

All rates are in IDR.

Payment must be made in full.

We do not accept any cash payments.

You can transfer directly to our BNI.

Credit Cards are accepted via our payment channel DOKU.

You can also pay directly to our BNI using WISE (previously known as Transferwise).

We transfer your payment directly to the property owner.

Booking Cancellations

- Full refund for cancellations made within 24 hours of booking, if the check-in date is at least 30 days away.
- 50% of every night refund for cancellations made at least 7 days no later than 2:00 PM, before check-in.
- No refunds for cancellations made within 7 days of check-in.