



## **SAGARA VILLAS & SUITES**

### **Terms and Conditions**

#### **CHILDREN POLICY**

- Maximum 1 (one) child below 12 years sharing parent's room free on accommodation.
- Breakfast for child 6 – 12 years will be charged at IDR 75.000 net/child
- Above 12 years will charge as adult

#### **CANCELLATION AND NO-SHOW POLICY**

##### **Low Season**

- One night charge for cancellation received 14 days before arrival date
- Fifty percent (50%) charge from the total amount of the reservation for cancellation received 7 days Before arrival date
- One hundred percent (100%) charge for no show or cancellation received less than 7 days before arrival date

##### **High Season**

- One night charge for cancellation received 21 days before arrival date
- Fifty percent (50%) charge from the total amount of the reservation for cancellation received 14 days before arrival date
- One hundred percent (100%) charge for no show or cancellation received less than 14 days before arrival date

##### **Peak Season**

- One night charge for cancellation received 21 days before arrival date
- Fifty percent (50%) charge from the total amount of the reservation for cancellation received 21 days before arrival date
- One hundred percent (100%) charge for no show or cancellation received less than 21 days before Arrival date

#### **CHECK-IN AND CHECK-OUT**

Check-in time : 14:00 Hours

Check-out time : 12:00 Hours

For late check-out until 18:00 hours will be charge at 50% of rates, and late check-out above 18:00 hours will be charged at full rates.