

**TERMS & CONDITIONS**

**Child policy**

A child under 7 years old is included in the room rate and sleeping in the existing bed.

**Cancellation policy**

- Cancellation made less than 14 days prior to arrival will invoice 50% charge from total room night fee (s).
- No Show & Early Check Out will incur 100% charge from total room night fee (s).
- Amendment should be made 14 days prior to arrival in low season/mid high season and 21 days prior to arrival in high season.

**Cut of date**

- 14 days prior to arrival in low season
- 21 days prior to arrival in high season

**Check in and check out times**

- Check in time is at 2pm.
- Check out time is at 11am.

**Other services**

- Cidomo transfer from and to GT harbour IDR100.000net/way for 2 persons and IDR150.000net/way for 3 persons.
- Airport pick up IDR600.000net/car/way for maximum 4 persons.
- The speed boat fee is IDR350.000net/way for 2 pax, extra pax charge IDR125.000 /pax with maximum 10 pax
- Please note that this other service may change at any time cause we work with 3rd parties and depending on fuel price

**High Season**

- 1st July to 31st August
- 15th Dec to 5th Jan
- Additional High Season Surcharge IDR250.000nett/room/night and For Villas IDR500.000/night

**Hotel facilities**

2 Restaurants, 2 Swimming pools, Meeting Room, Pool bar, Rooftop, Spa