

## VILLA FLORES SANUR

### Terms & Conditions



Check-in window : after 2 PM  
Checkout time : 11 AM

#### **Cancellation policy**

Strict: Full refund for cancellations made within 48 hours of booking, if the check-in date is at least 14 days away. 50% refund for cancellations made at least 7 days before check-in. No refunds for cancellations made within 7 days of check-in.

#### **House rules**

- Maximum occupancy is six people for the entire villa
- There are dogs in the property. All of the dogs live in an area out the back of the villa and with the staff, but if you like dogs around, and enjoy a pat and cuddle while you relax by the pool, then please invite the dogs to join you.
- Our staffs working hour are from 8 am to 5 pm. If you need them to stay late, Komang (one of our staff) will be happy to help you. Please inform and give her some extra money for late stay. Normally \$10-\$20 a day.
- Our Komang is a good cook too. Her specialty is Indonesian and Balinese food. Let her know if you want to have a relax lunch/dinner time at home the day before, and please prepare some money to buy ingredients. She will shop for you.
- You allow to smoke at outdoor area.
- Upon check out at 11 am, you are allowed to leave your luggage in the office while you are out at cafes waiting for your pick up. Our staff will start to clean and prepare the house for the next guests.