

TERMS & CONDITIONS

Villa Penjor Bali

CANCELLATION POLICY

Option 1

Full payment upfront to secure the booking, with Strict cancellation policy.

Strict cancellation means;

- Full refund for cancellations made within 48 hours of booking, if the check-in date is at least 14 days away.
- 50% refund for cancellations made at least 7 days before check-in.
- No refunds for cancellations made within 7 days of check-in.
- All cancellations will incur a 10% booking fee regardless of the refund amount. The 10% booking fee is based on the total rent paid by the guest.

Option 2

50% payment upfront to secure their booking and the remaining 50% to be paid no later than 60 days before check in.

And, cancellation terms are;

- 50% of the deposit will be refunded to you (the guest) if you (the guest) cancel at least 60 days before check in.
- If you (the guest) cancel within 60 days of check in, no refund.
- All cancellations will incur a 10% booking fee regardless of the refund amount. The 10% booking fee is based on the total rent paid by the guest.

Check-in window

2:00 PM - 9:00 PM

Checkout time

10:00 AM

During your stay

8 guests maximum

No pets

No parties or events

No smoking

Additional rules

- Breakfast ingredients will be provided for the first morning only.
- We don't do in house laundry for guests, but our staff can help sending your laundry to the nearby laundry shop at your cost.
- A staff is around 6-day per week from 8 am to 4 pm.
- We may consider small dinner parties for special occasions, on request only.
- We do have two cats that wander the gardens but tend to keep to themselves. Our staff care for them.

